

MADISON COUNTY ROAD DEPARTMENT

JANUARY 2018

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 01/02/18 through 01/31/18

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
25421 A	01/03/18 15:34:00	01/17/18 09:54:00	01/04/18	1 Pot Holes Closed	Brown, Shirley Flowers, Mrs.	Yandell Rd Yandell Rd	District 1	Medium Priority
	Dur (hrs/days)	336	14	Hole back on Yandell Rd going east past Madison Crossing School.				
25422 A	01/03/18 16:01:00	01/08/18 07:12:00	01/04/18	1 Trash Related Closed	Brown, Shirley Smith, Martha Ann	Dewees Rd Dewees Rd	District 3	Medium Priority
	Dur (hrs/days)	120	5	About 8-9 big black bags was thrown on West side of Dewees Rd close to 187 Dewees Rd				
25425 A	01/04/18 12:59:00	01/08/18 07:13:00	01/05/18	1 Limb Pickup Closed	Brown, Shirley Jeff	Cotton Wood Ct Cotton Wood Dr Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	96	4	Needs limb pickup				
25426 A	01/04/18 13:44:00	01/26/18 11:24:00	01/05/18	1 Beaver Dam Closed	Brown, Shirley Smith	Livingston Vernon Rd Livingston Vernon Rd	District 4	Medium Priority
	Dur (hrs/days)	528	22	Culvert on Livingston Vernon, and Emmitt Rd has an large beaver dam that needs digging out				
25428 A	01/05/18 11:06:00	01/12/18 08:17:00	01/06/18	1 Trash Related Closed	Brown, Shirley Dan, Mr	Calhoun Pkwy Calhoun Pkwy	District 4	Medium Priority
	Dur (hrs/days)	168	7	Trash detailed on the right side of the road off the Gluckstadt Rd end onto Calhoun Pkwy				
25429 A	01/08/18 08:08:00	01/10/18 08:03:00	01/09/18	1 Gravel Closed	Brown, Shirley Murry, Gail	Goodloe Rd Goodloe Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Requesting for gravel				
25430 A	01/08/18 09:45:00	01/11/18 07:06:00	01/09/18	1 Limb Pickup Closed	Brown, Shirley Nunnery, Courtney	Keats Ct Keats Ct	District 4	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
25432 A	01/08/18 11:08:00	01/17/18 09:43:00	01/09/18	1 Culvert Clean Out Closed	Brown, Shirley Harris, Angela	Dixon Dr Dixon Dr	District 1	Medium Priority
	Dur (hrs/days)	216	9	Culvert is stopped up on Dixon Dr off of Pine Grove Rd, causing the road to flood				
25434 A	01/08/18 13:39:00	01/11/18 07:05:00	01/09/18	1 Limb Pickup Closed	Brown, Shirley Shelton	Mullherrin Dr Mullherrin Dr		Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
25437 A	01/09/18 08:44:00	01/12/18 07:59:00	01/10/18	1 Trash Related Closed	Brown, Shirley Unknown	King Ranch Rd King Ranch Rd	District 4	Medium Priority
	Dur (hrs/days)	72	3	Trash needs picking up on both sides of the road				

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
25438	A	01/09/18 13:24:00	01/17/18 09:48:00	01/10/18	Pot Holes Closed	Brown, Shirley Unknown	Stout Rd Stout Rd	District 3	Medium Priority
		Dur (hrs/days)	192	8	Pot holes need patching				
25439	A	01/09/18 13:38:00	01/12/18 08:16:00	01/10/18	Pot Holes Closed	Brown, Shirley Unknown	Cloud Rd Cloud Rd	District 4	Medium Priority
		Dur (hrs/days)	72	3	Pot holes need patching				
25440	A	01/09/18 13:39:00	01/17/18 09:42:00	01/10/18	Culvert Clean Out Closed	Brown, Shirley Bacon	Stokes Rd Stokes Rd	District 3	Medium Priority
		Dur (hrs/days)	192	8	Ditches and culvert needs cleaning out [limbs and trees in ditchess]				
25442	A	01/09/18 14:26:00	01/11/18 07:12:00	01/10/18	Gravel Closed	Brown, Shirley Foster, Mary Ann	North Catlett Rd North Catlett Rd Canton 39046	District 3	Medium Priority
		Dur (hrs/days)	48	2	Needs gravel and dirt on North Catlett Road.				
25443	A	01/09/18 14:26:00	01/11/18 07:05:00	01/10/18	Limb Pickup Closed	Brown, Shirley Bacon	Hanna Dr Hannah Dr	District 4	Medium Priority
		Dur (hrs/days)	48	2	Limbs need picking up by the bridge				
25444	A	01/09/18 14:33:00	01/10/18 08:06:00	01/10/18	Gravel Closed	Brown, Shirley Johnson, Charles	Mt Pilgrim Rd Mt Pilgrim Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Needs gravel				
25445	A	01/09/18 14:33:00	01/10/18 08:00:00	01/10/18	Gravel Closed	Brown, Shirley Johnson, Charles	Mt Pilgrim Rd Mt Pilgrim Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Needs gravel				
25447	A	01/09/18 14:50:00	01/10/18 08:05:00	01/10/18	Gravel Closed	Brown, Shirley Thomas, Sylvia	Rouser Rd Rouser Rd	District 3	Medium Priority
		Dur (hrs/days)	24	1	Road needs gravel				
25449	A	01/09/18 07:33:00	01/17/18 09:58:00	01/10/18	Gravel Closed	Brown, Shirley Parsons, Ashley	Ratliff Rd Ratliff Rd Flora 39071	District 4	Medium Priority
		Dur (hrs/days)	192	8	Needs gravel, holes holding water; no ditches				
25450	A	01/10/18 10:52:00	01/18/18 07:13:00	01/11/18	Signage Installation Closed	Brown, Shirley Unknown	Lee Rd Lee Rd	District 4	Medium Priority
		Dur (hrs/days)	192	8	Street sign is missing				

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Grade	Date/Time	Date/Time	Date						
25451	01/10/18	01/12/18	01/11/18	1	Limb Pickup	Brown, Shirley	Camden Ct	District 4	Medium Priority
A	10:54:00	15:59:00			Closed	Brooks, Kelly	Camden Ct		
	Dur (hrs/days)	48	2		Limbs pick up at this address in Lake Caroline				
25452	01/10/18	01/30/18	01/11/18	1	Pot Holes	Brown, Shirley	Parkinson Rd	District 4	Medium Priority
A	10:55:00	07:25:00			Closed	Goff, Melody	Parkinson Rd		
	Dur (hrs/days)	480	20		Bad pot holes that causing problems to travel on				
25453	01/10/18	01/17/18	01/11/18	1	Pot Holes	Brown, Shirley	Plantation Dr	District 3	Medium Priority
A	16:01:00	09:42:00			Closed	Unknown	Plantation Dr		
	Dur (hrs/days)	168	7		Pot hole in front of the driveway				
25454	01/11/18	01/31/18	01/12/18	1	Pot Holes	Brown, Shirley	Stump Bridge Rd	District 5	Medium Priority
A	14:06:00	07:15:00			Closed	Garrett, Eddie	Stumpbridge Rd		
	Dur (hrs/days)	480	20		Pot hole underneath the mailbox				
25455	01/11/18	01/22/18	01/12/18	1	Bus Turn Around	Brown, Shirley	Small Rd	District 5	Medium Priority
A	14:53:00	14:36:00			Closed	Loach, Mark	Small Rd		
	Dur (hrs/days)	264	11		Requesting for bus turn around				
25456	01/12/18	01/18/18	01/13/18	1	Gravel	Brown, Shirley	Rouser Rd	District 3	Medium Priority
A	14:08:00	07:11:00			Closed	Hughes, Willie	601-946-1402		
	Dur (hrs/days)	144	6		Requesting for dirt on the bridge				
25457	01/16/18	01/29/18	01/17/18	1	Pot Holes	Brown, Shirley	Robinson Springs Rd	District 3	Medium Priority
A	10:51:00	13:28:00			Closed	House, Lee	Robinson Spring Rd		
	Dur (hrs/days)	312	13		Pot hole on Robinson Springs Rd, at the corner of Mossy Oaks				
25458	01/16/18	01/30/18	01/17/18	1	Pot Holes	Brown, Shirley	Victoria Ln	District 5	Medium Priority
A	14:28:00	07:23:00			Closed	Vickers, Jimmie	Victoria Ln		
	Dur (hrs/days)	336	14		2 pot holes on road need to be filled				
25459	01/16/18	01/30/18	01/17/18	1	Pot Holes	Brown, Shirley	Potluck Rd	District 5	Medium Priority
A	14:30:00	07:28:00			Closed	Johnson, Yahatta	Old Hwy 16		
	Dur (hrs/days)	336	14		Pot holes on entire road needs to be filled from Old Hwy 16 Rd to Sulphur Spring Rd				
25460	01/16/18	01/30/18	01/17/18	1	Pot Holes	Brown, Shirley	Old Hwy 16	District 5	Medium Priority
A	14:34:00	07:28:00			Closed	Johnson, Yahatta	811 Old Hwy 16		
	Dur (hrs/days)	336	14		The bridge on Old hwy 16 just pass Miggins Rd has a deep dip that needs to leveled out				

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25461	A	01/18/18 06:50:00	01/25/18 07:05:00	01/19/18	Limb Pickup Closed	Brown, Shirley John	Fairgreen Cv Fairgreen Cv	District 1	Medium Priority
		Dur (hrs/days)	168	7	Limbs pick up at this address in Deerfield Sudv				
25462	A	01/18/18 14:57:00	01/25/18 07:06:00	01/19/18	Limb Pickup Closed	Brown, Shirley Butler, Ray	Twin Cedars Dr Twin Cedars	District 1	Medium Priority
		Dur (hrs/days)	168	7	Limbs pick up in the front entrance of Twin Cedars Sudv to the first right				
25463	A	01/18/18 15:04:00	01/19/18 06:56:00	01/19/18	Culvert Repair Closed	Brown, Shirley McCormick, Stephanie	American Way American Way	District 3	Medium Priority
		Dur (hrs/days)	24	1	Driveway sinking in at the culvert, causing the ditches to wash out				
25464	A	01/19/18 12:57:00	01/31/18 08:31:00	01/20/18	Grading Closed	Brown, Shirley Clay, Bryan	Society Ridge Rd Society Ridge Rd Canton 39046	District 3	Medium Priority
		Dur (hrs/days)	288	12	Needs road graded.				
25465	A	01/19/18 15:47:00	01/29/18 13:51:00	01/20/18	Trash Related Closed	Brown, Shirley Summerlin, Curtis	Summerlin Rd Summerlin Rd	District 5	Medium Priority
		Dur (hrs/days)	240	10	Tires on the side of the road				
25466	A	01/19/18 15:48:00	01/25/18 07:06:00	01/20/18	Limb Pickup Closed	Brown, Shirley McAlpin, Lena	Gunter Rd Gunter Rd	District 5	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				
25467	A	01/19/18 15:53:00	01/30/18 07:11:00	01/20/18	Trash Related Closed	Brown, Shirley Dobson, Joy	Rankin Rd Rankin Rd	District 5	Medium Priority
		Dur (hrs/days)	264	11	Needs trash detailing on both sides of the road				
25468	A	01/22/18 08:10:00	01/25/18 07:07:00	01/23/18	Limb Pickup Closed	Brown, Shirley Vanburen, Yvonne	Old Jackson Rd Old Jackson Rd Canton 39046	District 4	Medium Priority
		Dur (hrs/days)	72	3	Need limbs/brush picked up.				
25469	A	01/22/18 10:16:00	01/25/18 07:11:00	01/23/18	Trash Related Closed	Brown, Shirley Bacon, Cornelius	Clarkdell Rd Madison County	District 1	Medium Priority
		Dur (hrs/days)	72	3	Need roadside clean				
25470	A	01/22/18 10:17:00	01/25/18 07:52:00	01/23/18	Trash Related Closed	Brown, Shirley Caller	Pisgah Bottom Rd Madison County	District 5	Medium Priority
		Dur (hrs/days)	72	3	Need Roadside clean				

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25471	A	01/22/18 10:18:00	01/30/18 07:12:00	01/23/18	Trash Related Closed	Brown, Shirley Bacon, Cornelius	Old Hwy 16 Madisoun County	District 5	Medium Priority
		Dur (hrs/days)	192	8	Need Roadside clean				
25472	A	01/22/18 12:31:00	01/26/18 07:04:00	01/23/18	Limb Pickup Closed	Brown, Shirley Howard, Paul	Caroline Blvd Caroline Blve Madiison 39110	District 4	Medium Priority
		Dur (hrs/days)	96	4	Needs llimbs picked up				
25473	A	01/22/18 12:33:00	01/25/18 07:07:00	01/23/18	Limb Pickup Closed	Brown, Shirley Hall, Brandy	Ashby Park Ashby Park Canton 39046	District 1	Medium Priority
		Dur (hrs/days)	72	3	Needs llimb pickup				
25474	A	01/22/18 14:35:00	01/23/18 15:06:00	01/23/18	Pot Holes Closed	Brown, Shirley Steen, Gerald	Lake Castle Rd Lake Castle Rd Madison 39110	District 1	Medium Priority
		Dur (hrs/days)	24	1	Needs potholes repaired.				
25475	A	01/22/18 15:15:00	01/29/18 13:30:00	01/23/18	Pot Holes Closed	Brown, Shirley City, Canton	Davis Ave Canton	District 5	Medium Priority
		Dur (hrs/days)	168	7	Potholes at the intersection of King Ranch Rd and Davis Ave				
25476	A	01/23/18 08:01:00	01/23/18 14:58:00	01/24/18	Pot Holes Closed	Brown, Shirley Payne, Bill	Caroline Blvd Caroline Blvd	District 4	Medium Priority
		Dur (hrs/days)	0	0	Pot holes [3] on Caroline Blvd near the golf court				
25478	A	01/23/18 09:31:00	01/23/18 15:16:00	01/24/18	Trash Related Closed	Brown, Shirley Gallgher, Mike	Old Rice Rd Old Rice Rd	District 1	Medium Priority
		Dur (hrs/days)	0	0	Need mattress and box spring picked up				
25479	A	01/23/18 10:39:00	01/26/18 09:38:00	01/24/18	Limb Pickup Closed	Brown, Shirley Shelton	Addison Way Addison Way	District 4	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
25480	A	01/23/18 10:40:00	01/25/18 07:10:00	01/24/18	Limb Pickup Closed	Brown, Shirley Shelton	Fairgreen Cv Fairgreen Cv	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
25482	A	01/23/18 12:31:00	01/29/18 13:41:00	01/24/18	Road Condition Closed	Brown, Shirley Smith	Fannie Mae Rd Fannie Maie Rd	District 5	Medium Priority
		Dur (hrs/days)	144	6	Needs repair				

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Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
25484	A	01/23/18 13:13:00	01/25/18 07:08:00	01/24/18	Limb Pickup Closed	Brown, Shirley Oodrano, Felicia	Beaver Bend Beaver Bend Canton 39046	District 1	Medium Priority
		Dur (hrs/days)	48	2	Needs limbs picked up at lot across from 136 Beaver Bend				
25485	A	01/23/18 13:30:00	01/25/18 07:10:00	01/24/18	Trash Related Closed	Brown, Shirley Jones, Debra	Davis Family Rd Davis Family Rd	District 5	Medium Priority
		Dur (hrs/days)	48	2	Needs old house items, etc picked up				
25486	A	01/23/18 13:39:00	01/25/18 07:08:00	01/24/18	Limb Pickup Closed	Brown, Shirley Suber, Justin	Devlin Springs Dr Devlin Sprins Dr	District 1	Medium Priority
		Dur (hrs/days)	48	2	Limbs/ bushes pick up				
25487	A	01/24/18 07:50:00	01/29/18 15:21:00	01/25/18	Drainage Closed	Brown, Shirley Steen, Gerald	Bremen Way Bremen Way	District 2	Medium Priority
		Dur (hrs/days)	120	5	Per Mr. Steen's email: Also, can you have him look at cleaning out the drain outlet at 111 Bremen Way in the Still House subdivision. It has dirt piled				
25488	A	01/24/18 08:33:00	01/26/18 07:04:00	01/25/18	Limb Pickup Closed	Brown, Shirley Clark, Mandy	Cotton Wood Ct Cotton Wood Ct	District 3	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up at this address in Ashbrooke Sudv				
25489	A	01/24/18 08:40:00	01/31/18 07:22:00	01/25/18	Trash Related Closed	Brown, Shirley Roeckl, BJ	John Day Rd John Day Rd	District 5	Medium Priority
		Dur (hrs/days)	168	7	Garbage bags are thrown out on the side of the road along with other trash, off of Hwy 17 onto John Day Rd				
25491	A	01/24/18 10:14:00	01/26/18 07:04:00	01/25/18	Limb Pickup Closed	Brown, Shirley Boyle	Addison Way Addison Way	District 4	Medium Priority
		Dur (hrs/days)	48	2	Limbs pick up				
25492	A	01/24/18 11:18:00	01/30/18 07:27:00	01/25/18	Pot Holes Closed	Brown, Shirley Ollie, Carla	Willie Burrell Dr Willie Burrell Dr	District 5	Medium Priority
		Dur (hrs/days)	144	6	Pot holes on both of these roads [Willie Burrell Dr, and 4-H Club]				
25494	A	01/24/18 08:53:00	01/29/18 13:30:00	01/25/18	Pot Holes Closed	Brown, Shirley Helton, Kevin	Livingston Vernon Rd Wildwood Ext Yazoo City 39194	District 1	Medium Priority
		Dur (hrs/days)	120	5	He hit a pothole on 1/20/18 and damaged two rims on his vehicle. Pothole is in front of Kearney Park Convenience Store.				
25496	A	01/25/18 11:46:00	01/26/18 15:09:00	01/26/18	Pot Holes Closed	Brown, Shirley Hyslop, Harry	Bozeman Rd Belle Terre Madison	District 3	Medium Priority
		Dur (hrs/days)	24	1	Bozeman Rd has bad pothole just north of the new Parkway Pentecostal Church and there are bad ruts on the road just south of the church.				

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
25498	A	01/25/18 13:03:00	01/31/18 07:02:00	01/26/18	Limb Pickup Closed	Brown, Shirley Smith, Robert	Magnolia St Magnolia St	District 3	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up at this address in Magnolia Heights Sudv				
25499	A	01/25/18 13:24:00	01/29/18 13:31:00	01/26/18	Pot Holes Closed	Brown, Shirley Moore, Kellis	Livingston Church Rd Livingston Church Rd	District 4	Medium Priority
		Dur (hrs/days)	96	4	Pot holes needs fixing on this road				
25500	A	01/25/18 13:26:00	01/31/18 07:02:00	01/26/18	Limb Pickup Closed	Brown, Shirley Cambell, David	Greystone Dr Greystone Dr	District 3	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				
25501	A	01/25/18 13:30:00	01/31/18 07:02:00	01/26/18	Limb Pickup Closed	Brown, Shirley Reeves, Dennis	Sunset Cir Sunset Cir	District 1	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up at this address in Twin Cedars Sudv				
25502	A	01/25/18 13:43:00	01/29/18 15:17:00	01/26/18	Trash Related Closed	Brown, Shirley McCarty, Susan	Mccarty Rd McCarty Rd Camden 39045	District 5	Medium Priority
		Dur (hrs/days)	96	4	She has some lumber, construction debris to be picked up.				
25504	A	01/25/18 15:37:00	01/31/18 07:02:00	01/26/18	Limb Pickup Closed	Brown, Shirley Unknown	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				
25505	A	01/26/18 09:08:00	01/31/18 07:03:00	01/27/18	Limb Pickup Closed	Brown, Shirley Henderson, Vanessa	Raintree Rd Raintree Rd	District 3	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up at this address in Red Oaks Sudv				
25506	A	01/26/18 09:33:00	01/29/18 07:07:00	01/27/18	Pot Holes Closed	Brown, Shirley Little, Lisa	Chapel Hill Rd Chapel Hill Rd Flora 39071	District 3	Medium Priority
		Dur (hrs/days)	72	3	She hit a pothole on the road near the lake and damaged her front and back passenger side wheels.				
25507	A	01/26/18 13:06:00	01/31/18 07:23:00	01/27/18	Trash Related Closed	Brown, Shirley Landis, Martha	Robinson Rd Robinson Rd Canton 39046	District 4	Medium Priority
		Dur (hrs/days)	120	5	Needs roadside litter pickup from Hwy 16 to Sharon Rd				
25508	A	01/26/18 14:34:00	01/31/18 07:03:00	01/27/18	Limb Pickup Closed	Brown, Shirley Jenkins, Adams	Greystone Dr Greystone Dr	District 3	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up				

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25509	01/29/18	01/31/18	01/30/18	Limb Pickup	Brown, Shirley	Saddle Cv	District 3	Medium Priority
A	09:27:00	07:04:00		Closed	Adams, John	Saddle Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
25510	01/29/18	01/31/18	01/30/18	Limb Pickup	Brown, Shirley	Hampton Hills Blvd	District 4	Medium Priority
A	09:42:00	07:04:00		Closed	Moore, Brittney	Hampton Hills Blvd		
	Dur (hrs/days)	48	2	Limbs pick up				
25512	01/26/18	01/29/18	01/27/18	Ditching	Brown, Shirley			Medium Priority
A	15:23:00	15:32:00		Closed	Jones, Chris	55 Smith Carr Rd		
	Dur (hrs/days)	72	3	Needs ditching				
25520	01/30/18	01/31/18	01/31/18	Pot Holes	Brown, Shirley	Catlett Rd	District 3	Medium Priority
A	15:56:00	08:17:00		Closed	Saddle, Pearlene	Catlett Rd		
	Dur (hrs/days)	24	1	Pot holes under mailbox needs fixing				

74 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
25424	01/04/18	01/29/18	01/05/18	Pot Holes	Brown, Shirley	Kelly Cv	District 5	Medium Priority
F	10:29:00	13:27:00		Closed	Morris, Olinka	Kelly Cv		
	Dur (hrs/days)	600	25	Big dips in the road, making it hard for drivers to travel on [forming into potholes]				

1 Closed - Requests Closed after the Target Date

Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		75							